



## Ezzeddin K. Ahmad

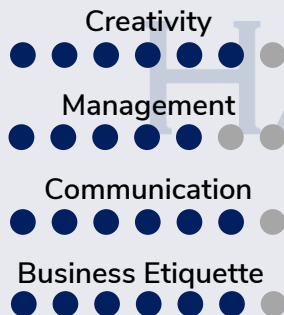
SOFT SKILLS TRAINER

### LANGUAGES

English

Arabic

### SKILLS



### AWARDS

- Chaired core committee for Tameer Holding Investment which was awarded the “His Highness Sheikh Mohammed Bin Rashid Business Award 2007
- “The Employee with Distinctive Initiatives” - Hommer International Co. (Dubai -2013)
- Scholarship for Bachelor’s Degree

## PROFESSIONAL PROFILE

With over 20 years experience in the arenas of customer service and soft skills development Ezzeddin K. Ahmad, successfully delivered programs for the professional development of middle and senior level managerial skills.

Ezzeddin holds a Bachelor’s Degree in Business Administration from Jordan University in Amman and is registered at the Dubai Creative Clusters Authority in the UAE. Garnering a passion for professional skill development, he also successfully completed key executive programs in business management. While establishing excellence centers in companies such as Hommer International Co. (Dubai) and Nobles Investment (Dubai), Ezzeddin played a key role in encouraging and developing several successful initiatives to improve organizational performance. Ezzeddin focuses his specialities to deliver programs through his practical knowledge and style coupled with his interactive methods.

Having designed and delivered training programs in several organizations and universities in the UAE, Qatar, and Saudi Arabia, Ezzeddin harbors a passion to guide and mentor trainees to “put the knowledge they learn into action.”

## TRAINING PROGRAMS DELIVERED

Customer Service  
Time Management  
Stress Management  
Communication & Interpersonal Skills  
Creativity & Innovation  
Creative Thinking & Problem Solving  
Secrets of Success & Motivation  
Team Building  
Public Speaking and Presentation Skills  
Emotional Intelligence  
Etiquette & Protocol of Business E-mail  
The 7 Habits of Highly Effective People  
Positive Thinking